



Ventus Competitions Ltd
WEBSITE TERMS OF USE
Effective Date: 15th July 2026

1. About these Terms

These Website Terms of Use ("Terms") govern your access to and use of the Ventus Competitions Ltd website www.ventusprizedraws.com and any content, functionality or services offered through the website, and any Ventus controlled social media pages (together, the "Services").

The following additional terms, policies and rules also apply to your use of our Services and participation in any Prize Draw:

- These Terms of Use;
- Our General Terms and Conditions;
- Prize Draw Terms and Conditions;
- Any Experience Rules & Guides;
- Our Privacy Notice;
- Our Cookie Policy.
- Our Complaints Policy
- Responsible Participation & Customer Protection Policy

Together, these documents are referred to as the **"Ventus Terms."**

By using our Services, creating an account, or entering any Prize Draw, you confirm that you accept and agree to be bound by the Ventus Terms. If you do not agree to the Ventus Terms, you must not use our Services.

2. About us

Ventus Competitions Ltd is a company registered in England and Wales with its registered office at:

30–34 North Street
Hailsham
East Sussex
BN27 1DW
United Kingdom

Email: team@ventusprizedraws.com

3. Changes to the Ventus Terms

We may update the Ventus Terms from time to time. Updated terms will be posted on our website and will take effect from the date of publication. Your continued use of the Services means that you accept the updated Ventus Terms.

4. Eligibility

To use our Services or enter any Prize Draw you must be at least 18 years old and legally resident in Great Britain where our Prize Draws are permitted by law.

5. Access to the Services

We provide our Services for personal, non-commercial use only. We may update, suspend, withdraw or restrict access to all or part of our Services at any time.

We do not guarantee that the website will always be available or uninterrupted. You are responsible for making all arrangements necessary to access our Services.

6. Your Online Account

You may create or activate an Online Account to access certain features of the Website. Where you enter a Prize Draw or otherwise provide information through the Website without first creating or activating an Online Account, we may create and maintain an Online Account using the details you provide for administrative, customer service and account management purposes in accordance with our Terms and Conditions and Privacy Policy.

Once you create or activate access to an Online Account, you are responsible for ensuring that the information associated with that Online Account is accurate, complete and kept up to date and you agree that:

- All information you provide is accurate and up to date;
- You will keep your login details secure;
- You will not allow anyone else to use your account;
- You are responsible for all activity on your account.

We reserve the right to suspend or terminate accounts where we reasonably believe there has been fraud, misuse, or a breach of the Ventus Terms.

Where an Online Account has been created by us and you have not activated access to it, you will not be responsible for updating or maintaining the accuracy of the information associated with that Online Account.

7. Acceptable use

You may only use our Services for lawful purposes. You must not:

- Breach any applicable laws or regulations;
- Attempt to gain unauthorised access to our website or systems;
- Use bots, scripts, scraping tools or automated systems;
- Use multiple accounts to bypass entry limits;
- Provide false or misleading information;
- Upload malicious software;
- Interfere with the operation or security of the website;
- Copy, distribute or exploit any content without permission;
- Use the website for commercial purposes without our permission;
- Attempt to manipulate the outcome of any prize draw.

We reserve the right to suspend or terminate your access if you breach the Ventus Terms.

8. Intellectual property

All content on our website, including text, graphics, logos, images, videos, software and design, is owned by or licensed to Ventus Competitions Ltd and is protected by intellectual property laws.

You may use the website for personal use only and may not copy, reproduce, distribute or exploit any content without our written permission.

9. User content

If you post content on our social media pages (including reviews, comments, photos or testimonials), you grant us a worldwide, royalty-free, perpetual licence to use, reproduce, display and publish that content for marketing, promotional and business purposes.

You confirm that:

- You own the content or have permission to post it;
- Your content does not infringe any third-party rights;
- Your content is not unlawful, offensive or misleading.

We may remove content at our discretion.

10. Third-party services and links

Our website may contain links to third-party websites or services. These links are provided for convenience only. We do not control these websites and are not responsible for their content or your use of them.

Third-party services are subject to their own terms and privacy policies.

11. Website availability and errors

We make reasonable efforts to ensure that information on our website is accurate. However, errors may occur, including errors relating to pricing, prize descriptions, availability or technical issues.

We reserve the right to correct any errors and to cancel or amend any entries or transactions affected by such errors.

We do not guarantee that the website will be secure, error-free, or free from viruses.

12. Fraud and misuse

We reserve the right to refuse, cancel or suspend entries or accounts where we reasonably believe that there has been a breach of the Ventus Terms or any fraud or misuse, including:

- Use of automated systems or bots;
- Multiple accounts;
- False information;
- Payment fraud or chargebacks;
- Any attempt to manipulate the outcome of a Prize Draw.

We may carry out verification checks and request identification documents where necessary.

If we reasonably believe that a winner has breached the Ventus Terms or engaged in fraud or misuse, we reserve the right to disqualify that person, withdraw the prize and select an alternative winner where permitted by law.

GENERAL

13. Remedies

We reserve the right to take any action we reasonably consider appropriate if you breach the Ventus Terms or any applicable law. This may include:

- Suspending or terminating your account;
- Cancelling or disqualifying entries;
- Withholding or reclaiming prizes where permitted by law;
- Cancelling transactions;
- Blocking access to our website;
- Recovering any losses, damages or costs incurred by us;
- Taking legal action;
- Reporting activity to regulators, law enforcement or relevant authorities.

You agree that damages alone may not be an adequate remedy for breach of the Ventus Terms and that we may be entitled to seek injunctive or other equitable relief.

14. Disclaimer of warranties

Our Services are provided on an “as is” and “as available” basis. To the fullest extent permitted by law, we make no warranties, representations or guarantees that the website will be uninterrupted, secure, error-free, or that any content is accurate or reliable.

15. Limitation of liability

Nothing in the Ventus Terms excludes or limits liability for death or personal injury caused by negligence, fraud, or any liability that cannot be excluded by law.

To the fullest extent permitted by law, Ventus Competitions Ltd shall not be liable for:

- Loss of profits;
- Loss of business;
- Loss of revenue;
- Loss of data;
- Loss of opportunity;
- Any indirect or consequential loss.

Our total liability to you shall not exceed the total amount you paid to us in the 12 months prior to the event giving rise to the claim.

16. Indemnity

You agree to indemnify and hold Ventus Competitions Ltd, its directors, employees and agents harmless from any claims, losses, damages, liabilities and expenses arising from:

- Your breach of the Ventus Terms;
- Your misuse of the website;
- Your violation of any law or the rights of a third party.

17. Force majeure

We are not responsible for any failure or delay in performing our obligations due to events outside our reasonable control, including but not limited to natural disasters, fire, flood, severe weather, war, civil unrest, strikes, technical failures, cyber-attacks or internet outages.

18. Assignment

We may transfer our rights and obligations under the Ventus Terms to another organisation. You may not transfer your rights under the Ventus Terms without our written consent.

19. Waiver

If we do not enforce a provision of the Ventus Terms, this does not mean we waive our right to enforce it in the future.

20. Severability

If any provision of the Ventus Terms is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

21. Third party rights

A person who is not a party to the Ventus Terms shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any provision of the Ventus Terms.

22. Entire agreement

The Ventus Terms constitute the entire agreement between you and us relating to your use of the Services and participation in any prize draw.

23. Governing law

These Terms are subject to and shall be governed by the laws of England and Wales. Nothing in these Terms and Conditions limits or excludes any rights you have as a consumer under applicable law, including the Consumer Rights Act 2015. Any dispute or claim; including those that are not contractual in nature, arising from or in connection with these Terms shall be brought before the courts of England and Wales. Consumers based in other parts of Great Britain will, however, continue to benefit from any mandatory rights under their local laws and may choose to pursue proceedings either in the English courts or in the courts of their own jurisdiction.

24. Complaints

Further details of the Promoter's complaints process, including complaints relating to charitable fundraising activity, are set out in the Complaints Policy available on the Website.

25. Contact us

Ventus Competitions Ltd
53 Perrymount Road
Haywards Heath
West Sussex
RH16 3XH
United Kingdom

Email: team@ventusprizedraws.com

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